### § 72.4

measures on alluvial fans, the total fee will be calculated based on the total hours by FEMA to review and process the request multiplied by an hourly rate based on the prevailing private-sector labor rate. The hourly rate is published as a notice in the FEDERAL REGISTER. A revision to the hourly rate, if necessary, shall be published as a notice in the FEDERAL REGISTER.

- (c) For conditional and final map revision requests for the following categories, flat user fees, subject to the provisions of §72.4, shall be paid to FEMA before FEMA begins its review of the request:
- (1) Requests for CLOMAs, CLOMR-Fs, and LOMR-Fs for single structures or single lots;
- (2) Requests for CLOMAs for multiple structures or multiple lots;
- (3) Requests for CLOMR-Fs and LOMR-Fs for multiple structures or multiple lots;
- (4) Requests LOMR-Fs for single structures or single lots based on asbuilt information for projects for which FEMA issued CLOMR-Fs previously;
- (5) Requests for LOMR-Fs for multiple structures or multiple lots based on as-built information for projects for which FEMA issued CLOMR-Fs previously;
- (6) Řequests for LOMRs and PMRs based on projects involving bridges, culverts, or channels, or combinations thereof;
- (7) Requests for LOMRs and PMRs based on projects involving levees, berms, or other structural measures;
- (8) Requests for LOMRs and PMRs based on as-built information for projects for which FEMA issued CLOMRs previously, except those based on structural measures on alluvial fans:
- (9) Requests for LOMRs and PMRs based solely on more detailed data;
- (10) Requests for CLOMRs based on projects involving new hydrologic information, bridges, culverts, or channels, or combinations thereof; and
- (11) Requests for CLOMRs based on projects involving levees, berms, or other structural measures.
- (d) If a request involves more than one of the categories listed above, the highest applicable flat user fee must be submitted.

- (e) The flat user fees for conditional and final map amendments and map revisions are based on the actual costs for reviewing and processing the requests. The fees for requests for LOMR-Fs, LOMRs, and PMRs also include a fee of \$35 to cover FEMA's costs for physically revising affected FIRM and FBFM panels to reflect the map changes.
- (f) Revisions to the fees, if necessary, shall be published as a notice in the FEDERAL REGISTER.

[62 FR 5737, Feb. 6, 1997]

# § 72.4 Submittal/payment procedures and FEMA response.

- (a) The initial fee shall be submitted with a request for FEMA review and processing of CLOMRs, LOMRs, and PMRs based on structural measures on alluvial fans; the appropriate flat user fee shall be submitted with all other requests for FEMA review and processing.
- (b) FEMA must receive initial or flat user fees before it will begin any review. The fee is non-refundable once FEMA begins its review.
- (c) Following completion of FEMA's review for any CLOMR, LOMR, or PMR based on structural measures on alluvial fans, FEMA shall invoice the requester at the established hourly rate for any actual costs exceeding the initial fee incurred for review and processing. FEMA shall not issue a determination letter or revised map panel(s) until it receives the invoiced amount.
- (d) For all map revision requests, FEMA shall bear the cost of reprinting and distributing the revised FIRM panel(s), FBFM panel(s), or combination.
- (e) The entity that applies to FEMA through the local community for review is responsible for the cost of the review. The local community incurs no financial obligation under the reimbursement procedures of this part when another party sends the application to FEMA.
- (f) Requesters shall submit payments by check or money order or by credit card. Checks or money orders, in U.S. funds, shall be made payable to the National Flood Insurance Program.
- (g) For CLOMA, CLOMR-F, LOMA, and LOMR-F requests, FEMA shall:

- (1) Notify the requester and community within 30 days as to the adequacy of the submittal, and
- (2) Provide to the requester and the community, within 60 days of receipt of adequate information and fee, a determination letter or other written comment in response to the request.
- (h) For CLOMR, LOMR, and PMR requests, FEMA shall:
- (1) Notify the requester and community within 60 days as to the adequacy of the submittal; and
- (2) Provide to the requester and the community, within 90 days of receipt of adequate information and fee, a CLOMR, a LOMR, other written comment in response to the request, or preliminary copies of the revised FIRM panels, FBFM panels, and/or affected portions of the FIS report for review and comment.

[62 FR 5737, Feb. 6, 1997]

## §72.5 Exemptions.

Requesters are exempt from submitting review and processing fees for:

- (a) Requests for map changes based on mapping or study analysis errors;
- (b) Requests for map changes based on the effects of natural changes within SFHAs:
- (c) Requests for a Letter of Map Amendment (LOMA);
- (d) Requests for map changes based on federally sponsored flood-control projects where 50 percent or more of the project's costs are federally funded;
- (e) Requests for map changes based on detailed hydrologic and hydraulic studies conducted by Federal, State, or local agencies to replace approximate studies conducted by FEMA and shown on the effective FIRM; and
- (f) Requests for map changes based on flood hazard information meant to improve upon that shown on the flood map or within the flood study will be exempt from review and processing fees. Improvements to flood maps or studies that partially or wholly incorporate man-made modifications within the special flood hazard area will not be exempt from review and processing fees

[64 FR 51462, Sept. 23, 1999]

#### §72.6 Unfavorable response.

- (a) Requests for CLOMAs, CLOMRs, or CLOMR-Fs may be denied or the determinations may contain specific comments, concerns, or conditions regarding proposed projects or designs and their impacts on flood hazards in a community. Requesters are not entitled to any refund of fees paid if the determinations contain such comments, concerns, or conditions, or if the requests are denied. Requesters are not entitled to any refund of fees paid if the requesters are unable to provide the appropriate scientific or technical documentation or to obtain required authorizations, permits, financing, etc., for which requesters seek the CLOMAs, CLOMRs, or CLOMR-Fs.
- (b) Requests for LOMRs, LOMR-Fs, or PMRs may be denied or the revisions to the FIRM, FBFM, or both, may not be in the manner or to the extent desired by the requesters. Requesters are not entitled to any refund of fees paid if the revision requests are denied or if the LOMRs, LOMR-Fs, or PMRs do not revise the map specifically as requested.

[62 FR 5738, Feb. 6, 1997]

## §72.7 Resubmittals.

- (a) Resubmittals of CLOMA, CLOMR, CLOMR-F, LOMR, LOMR-F, or PMR requests more than 90 days after FEMA notification that the requests were denied or after FEMA ended its review because the requester provided insufficient information will be treated as original submissions and subject to all submittal/payment procedures scribed in §72.4. The procedure in §72.4 also applies to a resubmitted request (regardless of when submitted) if the project on which the request is based has been altered significantly in design or scope other than as necessary to respond to comments, concerns, or other findings made by FEMA regarding the original submission.
- (b) When LOMR, LOMR-F, or PMR requests are made after FEMA issues CLOMRs or CLOMR-Fs, the procedures in §72.4 and the appropriate fee apply, as referenced in §72.3(c). When the asbuilt conditions differ from the proposed conditions on which FEMA issued the CLOMRs or CLOMR-Fs, the