#### § 102-2.90

- (a) Explain your agency's rationale for the deviation. Before it can adequately comment on a potential deviation from the FMR, GSA must know why it is needed. GSA will compare your need against the applicable policies and regulations.
- (b) Obtain clarification from GSA as to whether statutes, Executive orders, or other controlling policies, which may not be evident in the regulation, preclude deviating from the FMR for the reasons stated.
- (c) Establish a timeframe for using a deviation.
- (d) Identify potential changes to the FMR.
- (e) Identify the benefits and other results that the agency expects to achieve.

#### § 102-2.90 Where should my agency send its correspondence on an FMR deviation?

Send correspondence to: General Services Administration, Regulatory Secretariat (MVRS), Office of Governmentwide Policy, 1800 F Street, NW, Washington, DC 20405.

### § 102-2.95 What information must agencies include in their deviation letters to GSA?

Agencies must include:

- (a) The title and citation of the FMR provision from which the agency wishes to deviate:
- (b) The name and telephone number of an agency contact who can discuss the reason for the deviation;
  - (c) The reason for the deviation;
- (d) A statement about the expected benefits of using the deviation (to the extent possible, expected benefits should be stated in measurable terms);
- (e) A statement about possible use of the deviation in other agencies or Governmentwide; and
  - (f) The duration of the deviation.

## § 102-2.100 Must agencies provide GSA with a follow-up analysis of their experience in deviating from the FMR?

Yes, agencies that deviate from the FMR must also write to the relevant GSA program office at the Regulatory Secretariat's address (see §102-2.90) to describe their experiences in using a deviation.

### § 102-2.105 What information must agencies include in their follow-up analysis?

In your follow-up analysis, provide information that may include, but should not be limited to, specific actions taken or not taken as a result of the deviation, outcomes, impacts, anticipated versus actual results, and the advantages and disadvantages of taking an alternative course of action.

#### § 102-2.110 When must agencies provide their follow-up letters?

- (a) For an individual deviation, once the action is complete.
- (b) For a class deviation, at the end of each twelve-month period from the time you first took the deviation and at the end of the deviation period.

NON-REGULATORY MATERIAL

## § 102-2.115 What kinds of non-regulatory material does GSA publish outside of the FMR?

As GSA converts the FPMR to the FMR, non-regulatory materials in the FPMR, such as guidance, procedures, standards, and information, that describe how to do business with GSA, will become available in separate documents. These documents may include customer service guides, handbooks, brochures, Internet websites, and FMR bulletins. GSA will eliminate non-regulatory material that is no longer needed.

## § 102-2.120 How do I know whom to contact to discuss the regulatory requirements of programs addressed in the FMR?

Periodically, GSA will issue for your reference an FMR bulletin that lists program contacts with whom agencies can discuss regulatory requirements. At a minimum, the list will contain organization names and telephone numbers for each program addressed in the FMR.

# § 102-2.125 What source of information can my agency use to identify materials that describe how to do business with GSA?

The FMR establishes policy; it does not specify procedures for the acquisition of GSA services. However, as a service to users during the transition